



# 2012 YEAR-END Holiday Schedule

## THANKSGIVING

### Tuesday, Nov. 20

- Normal pickup and delivery service for air, international and ground packages. [UPS 2nd Day Air](#)® packages picked up today will be delivered Friday, Nov. 23.

### Wednesday, Nov. 21

- Normal pickup and delivery service. [UPS Next Day Air](#)® packages picked up today will be delivered Friday, Nov. 23. [UPS 2nd Day Air](#) packages picked up today will be delivered Monday, Nov. 26 (except those processed and labeled for delivery on Saturday, Nov. 24). Note: This is the last day to ship [UPS Ground](#) until Monday, Nov. 26.

### Thursday, Nov. 22, Thanksgiving Day

- No UPS pickup or delivery service. ([UPS Express Critical](#)® service is available for urgent packages. Call **1-800-714-8779** or visit [upsexpresscritical.com](http://upsexpresscritical.com).)

### Friday, Nov. 23

- Delivery of UPS air and international packages only.
- Pickup service provided for air and international shipments if prearranged by Wednesday, Nov. 21. [UPS On-Call Pickup](#)® service and all UPS Drop Boxes also are available for air and international packages.
- No [UPS Ground](#) pickups or deliveries today.

### Saturday, Nov. 24

- Delivery of [UPS Worldwide Express](#)®, [UPS Next Day Air](#) and [UPS 2nd Day Air](#) packages processed and labeled for Saturday Delivery.
- Pickup of air and international packages for regular Saturday pickup customers or via [UPS On-Call Pickup](#) service.

## CHRISTMAS

### Thursday, Dec. 20

- Normal pickup and delivery service for air, international and ground packages. [UPS Next Day Air](#) packages picked up today will arrive Friday, Dec. 21. [UPS 2nd Day Air](#) packages picked up today will arrive on Monday, Dec. 24.

### Friday, Dec. 21

- Normal pickup and delivery service for air, international and ground packages. [UPS Next Day Air](#) packages picked up today will arrive Monday, Dec. 24. [UPS 2nd Day Air](#) packages picked up today will arrive Wednesday, Dec. 26.

### Saturday, Dec. 22

- Delivery of [UPS Worldwide Express](#), [UPS Next Day Air](#) and [UPS 2nd Day Air](#) packages processed and labeled for Saturday Delivery. Pickup service available for air and international packages only.

### Monday, Dec. 24, Christmas Eve

- Normal delivery service for air, international and ground packages.
- Pickup service provided to scheduled pickup account customers for air and international shipments if prearranged by Friday, Dec. 21. [UPS On-Call Pickup](#) service and all UPS Drop Boxes also are available for air and international packages to all customers.

### Tuesday, Dec. 25, Christmas

- No UPS pickup or delivery service. ([UPS Express Critical](#) service is available for urgent packages. Call **1-800-714-8779** or visit [upsexpresscritical.com](http://upsexpresscritical.com).)

**Time-in-transit notes:** On UPS holidays – Nov. 22, Dec. 25 and Jan. 1 – there is no movement of any packages tendered to UPS. Also, Nov. 23, Dec. 24, and Dec. 31 are considered for the purpose of the UPS Service Guarantee as transit days for “UPS air and international packages” only.

## NEW YEAR'S

### Friday, Dec. 28

- Normal pickup and delivery service for air, international and ground packages. [UPS Next Day Air](#) packages picked up today will arrive Monday, Dec. 31 (except those processed and labeled for delivery on Saturday, Dec. 29). [UPS 2nd Day Air](#) packages picked up today will be delivered Wednesday, Jan. 2, 2013. Note: This is the last day to ship [UPS Ground](#) until Jan. 2.

### Saturday, Dec. 29

- Delivery of UPS Worldwide Express, [UPS Next Day Air](#) and [UPS 2nd Day Air](#) packages processed and labeled for Saturday Delivery.
- Pickup of air and international packages for regular Saturday pickup customers or via UPS On-Call Pickup service.

### Monday, Dec. 31, New Year's Eve

- Delivery of [UPS Worldwide Express](#), [UPS Next Day Air](#) and [UPS 2nd Day Air](#) packages.
- Pickup service provided to scheduled pickup account customers for air and international shipments if prearranged by Friday, Dec. 28. [UPS On-Call Pickup](#) service and all UPS Drop Boxes also are available for air and international packages to all customers.

### Tuesday, Jan. 1, 2013, New Year's Day

- No UPS pickup or delivery service. ([UPS Express Critical](#) service is available for urgent packages. Call **1-800-714-8779** or visit [upsexpresscritical.com](http://upsexpresscritical.com).)

**References** to “UPS air and international packages” in the schedule above include the following UPS service options: UPS Next Day Air® Early A.M., UPS Next Day Air® UPS Next Day Air Saver®, UPS 2nd Day Air A.M., UPS 2nd Day Air®, UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver® and UPS Worldwide Expedited.®

**Peak-season service guarantees:** Commitment times for air and international shipments delivered within the United States will be extended by 90 minutes on the following days: Nov. 23, Dec. 18–24 and Dec. 31. UPS air and international shipments picked up or delivered in the United States are guaranteed throughout the holiday season. The guarantee is suspended for UPS Ground and UPS Standard packages picked up or scheduled for delivery between Dec. 11 and Dec. 24. For further details, visit the UPS Tariff/Terms and Conditions.